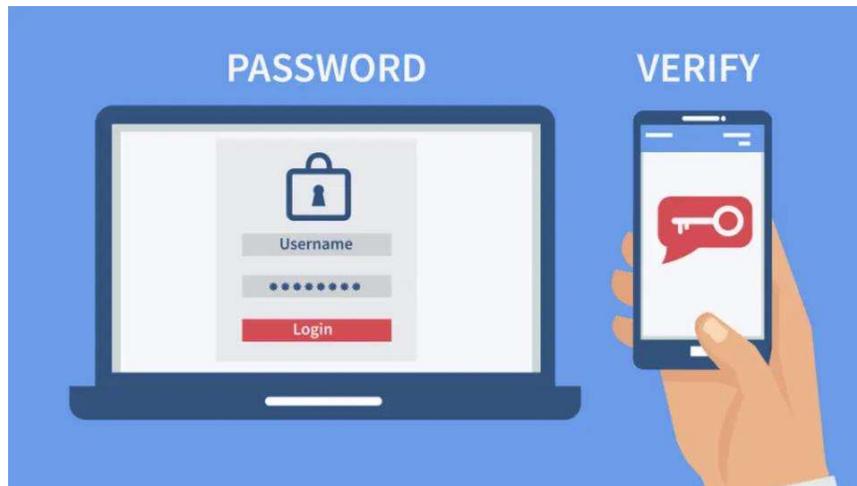


Bolder Group Exchange (BGX) Login



Secure Access to all your Bolder Accounts

User Guide

What is changing?

Bolder has upgraded its investor/client portal by implementing two-step authentication, which improves the platform's security measures. This enhancement will provide additional security for users, though it does require an extra authentication step during the login process.

Existing and new users can easily link their account by following the steps in this document.

What options do you have?

Option 1: Link your Bolder account to your third-party identify provider such as Google or Microsoft.

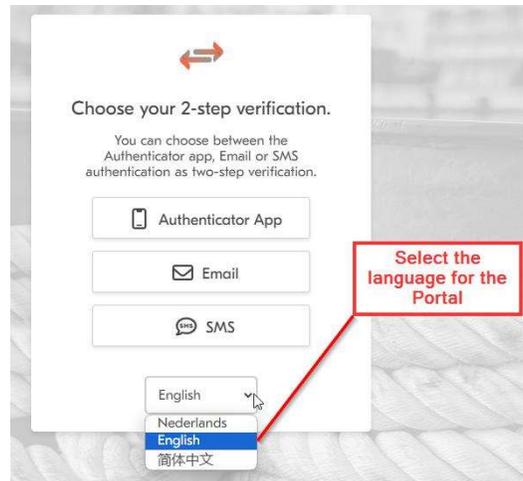
Option-2: You can use your email addresses and word to create an account.

For both options, you need to select your preferred two-step verification method from Email two-step verification, SMS authentication, or using an Authenticator app both during registration and each time you log in.

Do you need to create a Bolder account?

If you have not created a Bolder account since November 6, 2023, please follow these steps:

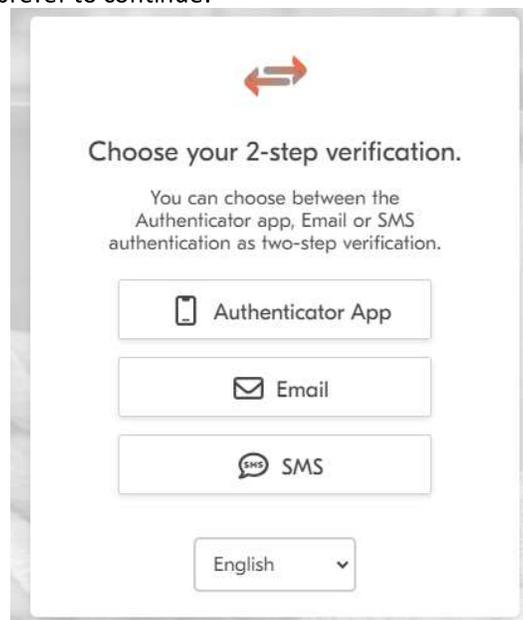
Step-1: Go to <http://my.boldergroup.com>, where you can select your preferred language at the bottom.



Step-2: Choose your 2-step verification method.

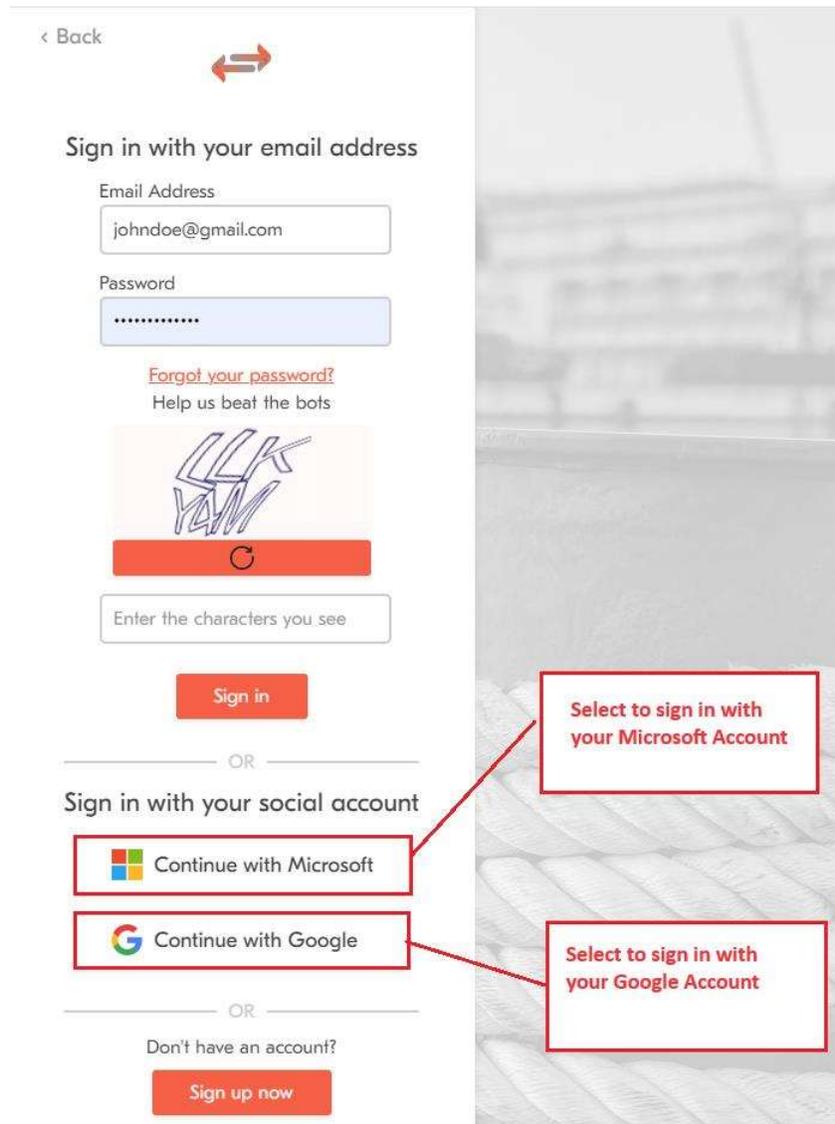
You can choose to receive a verification code via email, SMS, or using the Authenticator application.

Click on the method you prefer to continue.



Option 1: Create your BGX account using your external identity provider like Google or Microsoft

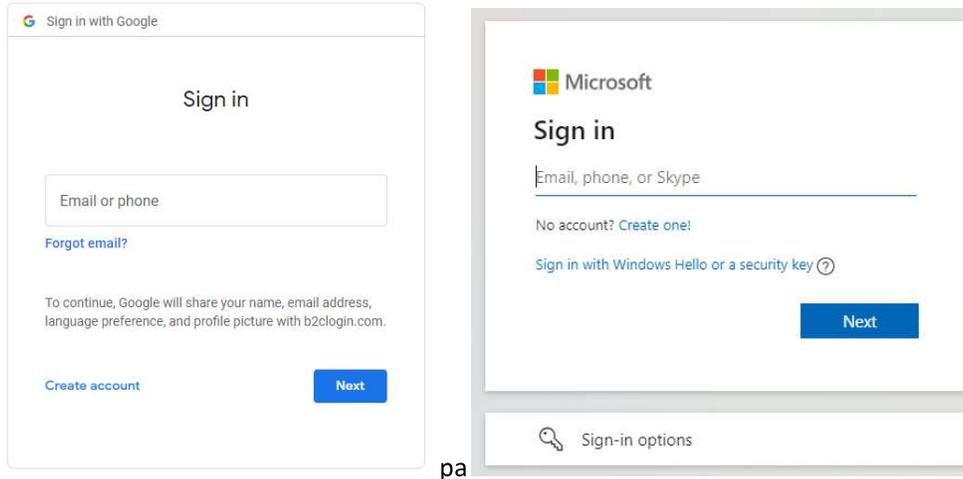
Step-1: Choose which external identity provider you want to use, for example Google or Microsoft.



The image shows a mobile application sign-in screen. At the top left is a '< Back' button and a double-headed arrow icon. The main heading is 'Sign in with your email address'. Below this are two input fields: 'Email Address' containing 'johndoe@gmail.com' and 'Password' with masked characters. A link for 'Forgot your password?' and a CAPTCHA section with a drawing of a person and the text 'Help us beat the bots' are present. Below the CAPTCHA is an input field for 'Enter the characters you see' and a 'Sign in' button. A horizontal separator with 'OR' in the middle follows. The next section is 'Sign in with your social account', featuring two buttons: 'Continue with Microsoft' and 'Continue with Google'. A second horizontal separator with 'OR' is below. At the bottom, there is a 'Don't have an account?' link and a 'Sign up now' button. Two red-bordered callout boxes with arrows point to the social login buttons. The first callout, pointing to 'Continue with Microsoft', contains the text 'Select to sign in with your Microsoft Account'. The second callout, pointing to 'Continue with Google', contains the text 'Select to sign in with your Google Account'.

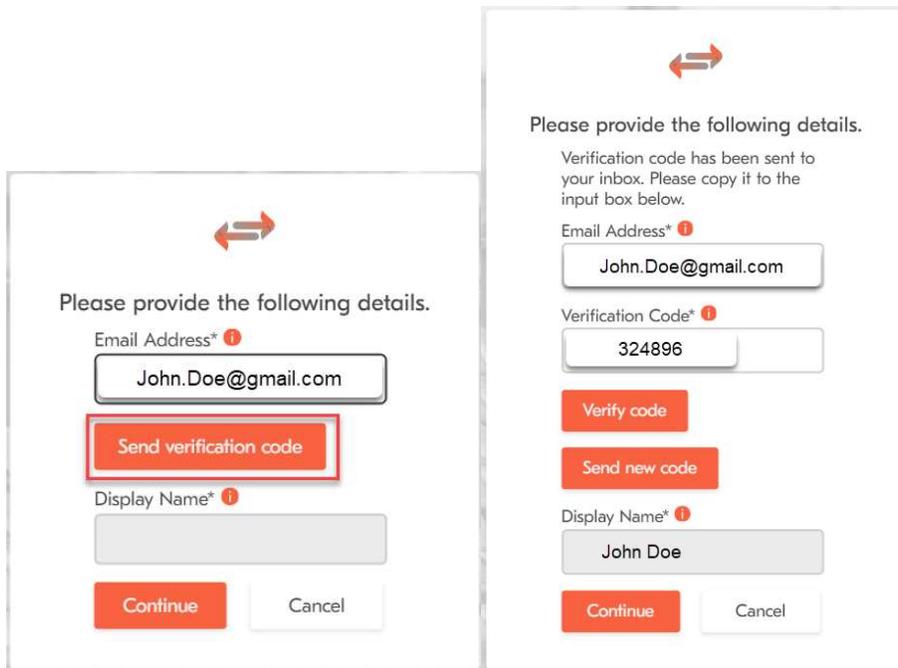
Step-2: Fill in the credentials (e-mail and password) of your Microsoft/Google account.

NOTE: You can be signed into your browser with your Microsoft/Google account. Please choose the correct e-mail address you want to use! If you have two-factor authentication enabled on your account, you will need to use this.



Step-3: After signing in with your Microsoft or Google account you need to send a verification code to your e-mail to verify your e-mail address. Click on send verification code. The verification code will be sent to your inbox. Input the verification code and click verify code.

You will now be able to input a display name if the field is empty, at which point click 'Continue'.



Step-4: Based on the chosen 2-step verification method under step 2, you will now need to go through the relevant verification.



- Option-1:** Authenticator Application
- Option-2:** SMS Authentication
- Option-3:** Email 2-Step Authentication

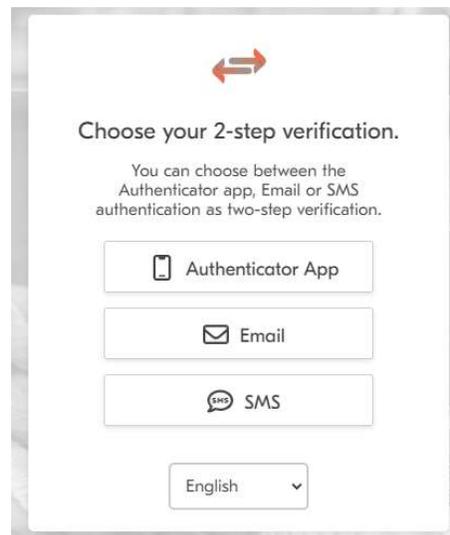
Step-5: To link your old login to your new Bolder (BGX) account, you need to go to page 16 (or [Click here](#)) for a comprehensive guide. This step does not apply if you don't have an old login from November 6, 2023 available.

Please note, if you have completed all the steps correctly, your account will be available within 30 minutes.

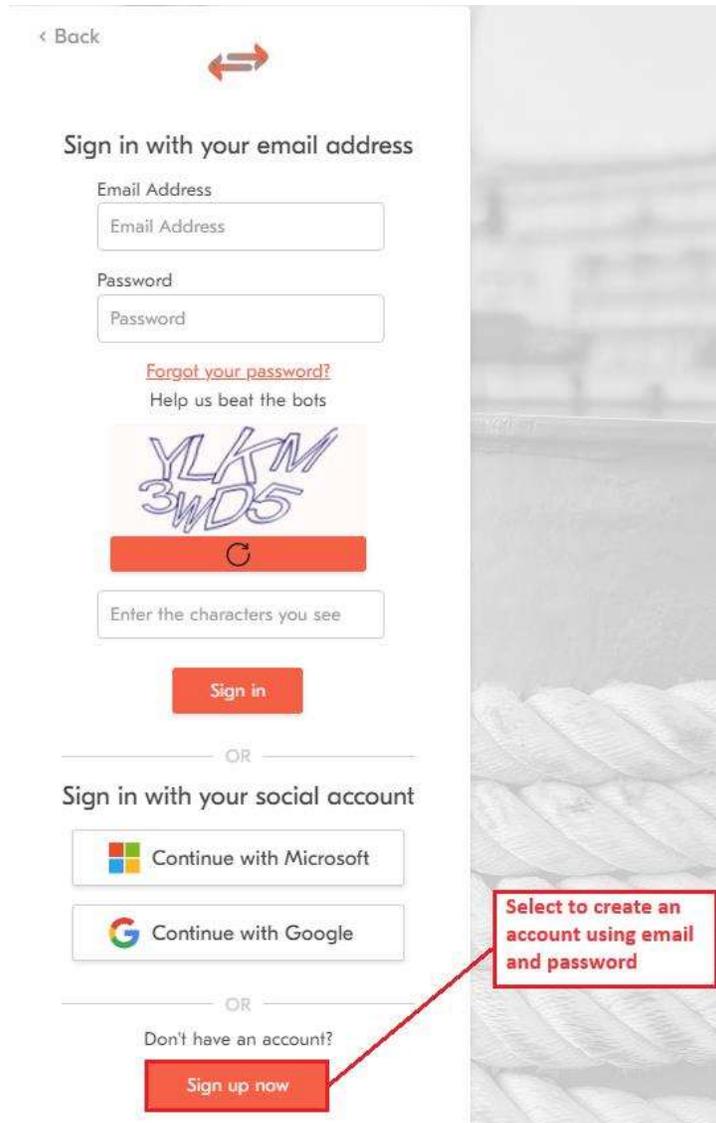
Option 2: Use your e-mail and password with an authenticator application, SMS authentication or with email verification.

Step-1: Choose your 2-step verification method.

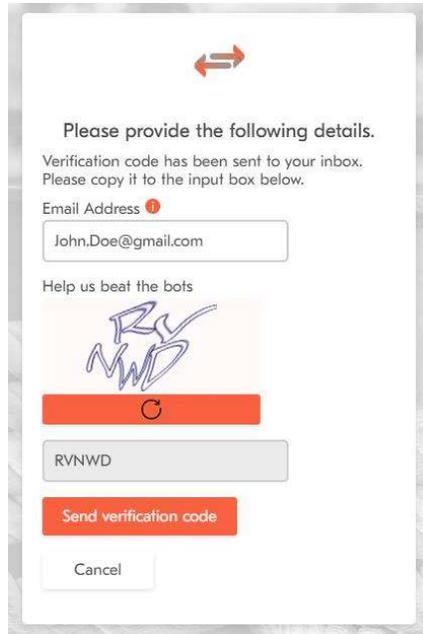
You can choose to receive a verification code via Email, SMS, or by using an authenticator app.



Step-2: Click on “Sign Up Now”

A screenshot of a web sign-in form. At the top left is a '< Back' link and a refresh icon. The main heading is 'Sign in with your email address'. Below it are two input fields: 'Email Address' and 'Password'. A link for 'Forgot your password?' is present. A CAPTCHA image shows the characters 'Y L K M' and '3 W D 5' in a blue, handwritten style. Below the CAPTCHA is a red button with a circular refresh icon and a text field labeled 'Enter the characters you see'. A red 'Sign in' button follows. An 'OR' separator leads to 'Sign in with your social account', with buttons for 'Continue with Microsoft' and 'Continue with Google'. Another 'OR' separator leads to 'Don't have an account?' with a red 'Sign up now' button. A red callout box with a white border and red text points to the 'Sign up now' button, containing the text: 'Select to create an account using email and password'.

Step-3: Enter the email address you wish to use, fill in the characters from the code on the screen, and then click on 'Send Verification Code'.



Please provide the following details.

Verification code has been sent to your inbox.
Please copy it to the input box below.

Email Address ⓘ
John.Doe@gmail.com

Help us beat the bots

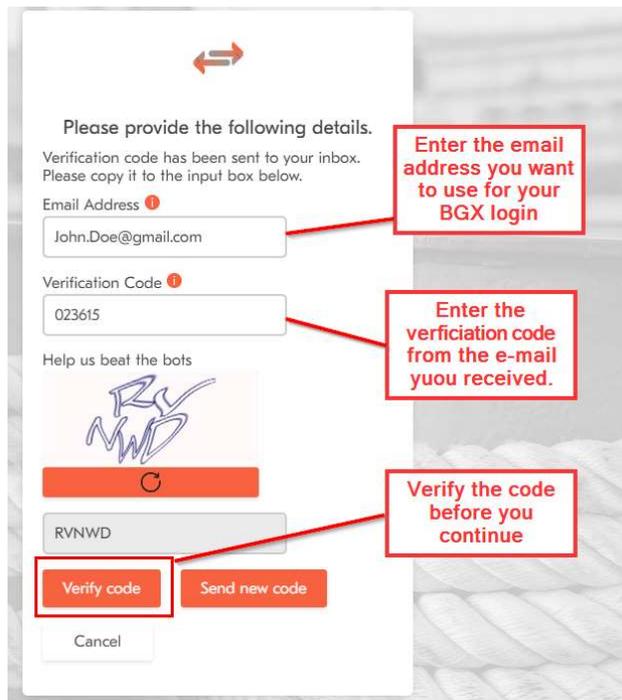


RVNWD

Send verification code

Cancel

Step-4: A verification code will be sent to the entered email address; the received verification code must be entered in the 'Verification Code' field.



Please provide the following details.

Verification code has been sent to your inbox.
Please copy it to the input box below.

Email Address ⓘ
John.Doe@gmail.com

Verification Code ⓘ
023615

Help us beat the bots



RVNWD

Verify code

Send new code

Cancel

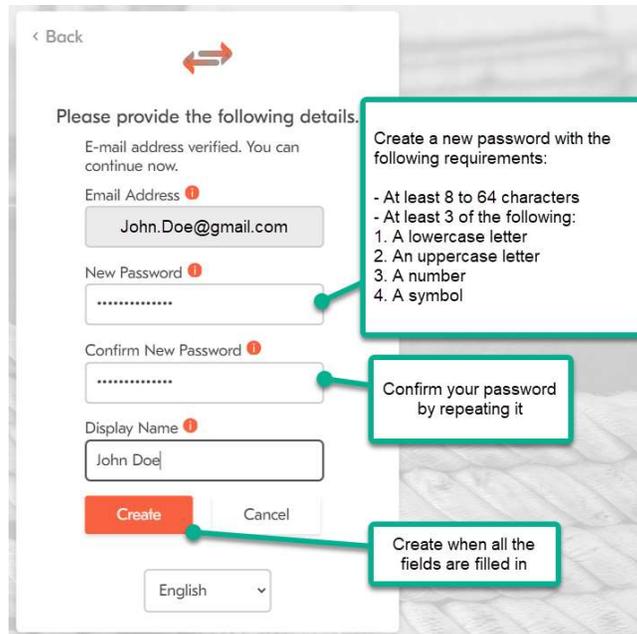
Enter the email address you want to use for your BGX login

Enter the verification code from the e-mail you received.

Verify the code before you continue

Step-5: Create a new password to use for your new BGX login.

Note: We recommend creating a new unique password for increased security.



The screenshot shows a registration form with the following fields and callouts:

- Back** button at the top left.
- Message: "Please provide the following details. E-mail address verified. You can continue now."
- Email Address** field: "John.Doe@gmail.com"
- New Password** field: "....." with callout: "Create a new password with the following requirements:
 - At least 8 to 64 characters
 - At least 3 of the following:
 1. A lowercase letter
 2. An uppercase letter
 3. A number
 4. A symbol
- Confirm New Password** field: "....." with callout: "Confirm your password by repeating it"
- Display Name** field: "John Doe"
- Create** button (red) and **Cancel** button (grey) with callout: "Create when all the fields are filled in"
- Language dropdown menu: "English"

Step-6: You have now successfully created your account. At this point, you can choose the two-factor authentication method you want to use to sign in. You can either do this using an authenticator app such as Google or Microsoft authenticator or by SMS authentication.

What option for the two-factor authentication did you choose?

- Option 1:** Authenticator App, [click here](#) for the guide.
- Option 2:** SMS Authentication, [click here](#) for the guide.
- Option 3:** Email 2-step authentication, [click here](#) for the guide.

Authenticator App

Step-1: If you have chosen to use an authenticator app and you do not have an authenticator app you can download and install one from the Google Play Store or Apple App Store. You can use one of the following or any other authenticator app of your choice:



Instructions:

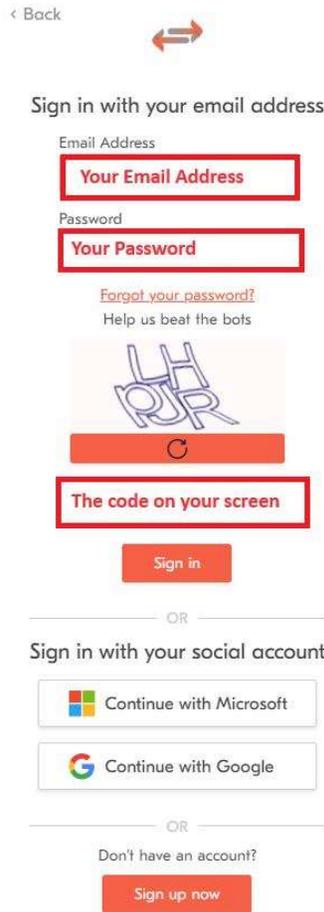
- [How to use the Microsoft Authenticator app - Microsoft Support](#)
- [Get verification codes with Google Authenticator - Android - Google Account Help](#)

Step 2: Sign in using the e-mail address and password that you have created.

Choose Email login if you created an account with an email address or social login to log in with your third-party identity provider, such as Google or Microsoft.

Email Login:

Enter your email address, password, and the characters on the screen, then click Sign Up.



Social Login:

Choose the Microsoft or Google account you want to sign in with and click on the appropriate option. Then, follow the steps according to your Microsoft or Google account settings.

< Back



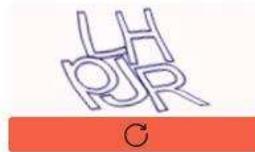
Sign in with your email address

Email Address

Password

[Forgot your password?](#)

Help us beat the bots



Sign in

OR

Sign in with your social account

 Continue with Microsoft

 Continue with Google

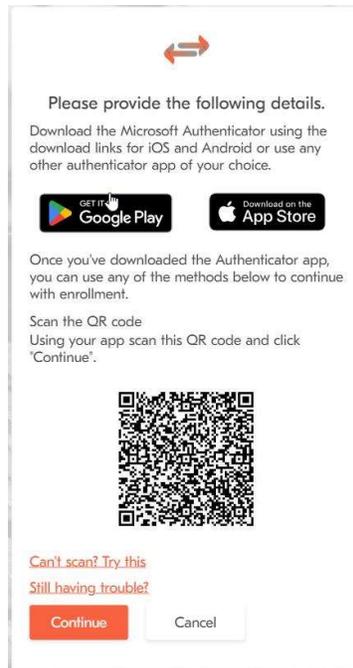
OR

Don't have an account?

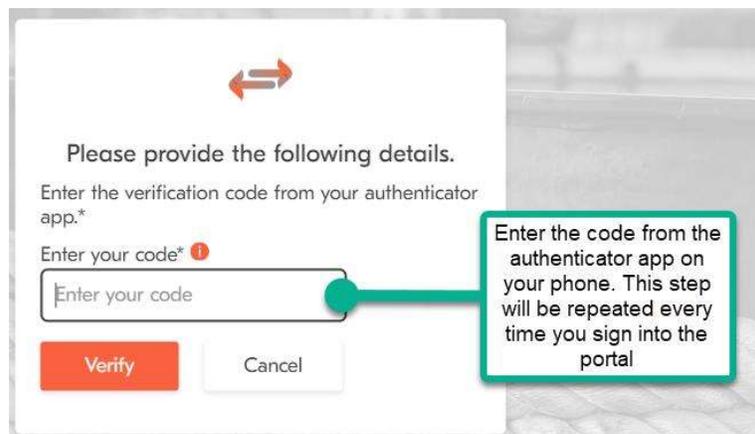
Sign up now

Step-3: Open the authenticator app on your phone or tablet. Follow through the first set up steps of the authenticator app and scan the QR code. You will then be able to continue.

Note: If you are signing into the portal on your phone, you can click '*Can't scan? Try this*' to open an authenticator of your choice on your phone.



Step-4: Enter the code from your authenticator app. You can now verify the code, and you will be redirected to the account dashboard.



Step 5: To link your old login to your new Bolder (BGX) account, go to page 16. This step does not apply if you do not have an old login from before November 6, 2023 available.

SMS Authentication

Step 1: You need to log in with the account you just created.

Choose Email Login if you created the account with an email address or Social login to log in with your third-party identity provider such as Google or Microsoft.

Email Login:

Enter your email address, password, and the characters displayed on the screen, then click Sign Up.

< Back 

Sign in with your email address

Email Address

Password

[Forgot your password?](#)
Help us beat the bots



OR

Sign in with your social account

OR

Don't have an account?

Social Login:

Choose the Microsoft or Google account you want to sign in with and click on the appropriate option. Then, follow the steps according to your Microsoft or Google account settings.

< Back



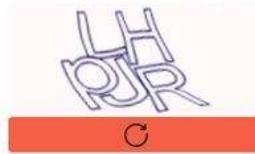
Sign in with your email address

Email Address

Password

[Forgot your password?](#)

Help us beat the bots



Sign in

OR

Sign in with your social account



Continue with Microsoft



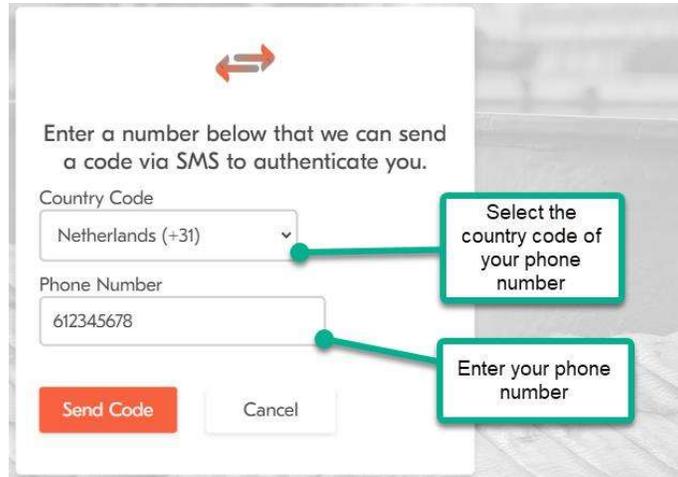
Continue with Google

OR

Don't have an account?

Sign up now

Step-2: Select the Country Code and enter the number on which you want to receive the code to authenticate.



Enter a number below that we can send a code via SMS to authenticate you.

Country Code
Netherlands (+31)

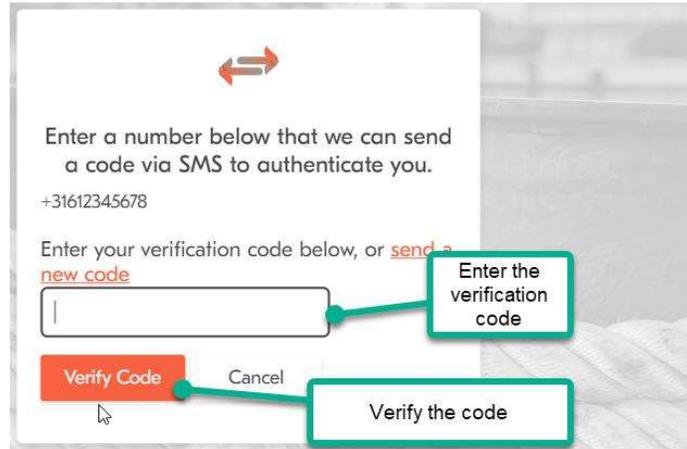
Phone Number
612345678

Send Code Cancel

Select the country code of your phone number

Enter your phone number

Step-3: Send the verification code to your phone, enter the verification code in the field below and click 'Verify Code'. You will be redirected to the account dashboard.



Enter a number below that we can send a code via SMS to authenticate you.

+31612345678

Enter your verification code below, or [send a new code](#)

Verify Code Cancel

Enter the verification code

Verify the code

Step 4: Link your old login to your new login at Bolder Group Exchange (BGX). Click here to follow the pairing guide. This step does not apply if you are new to our online platform and, therefore, do not have an old login available. If you have followed all the steps correctly, your account will be available on your "Account Dashboard" within 30 minutes.

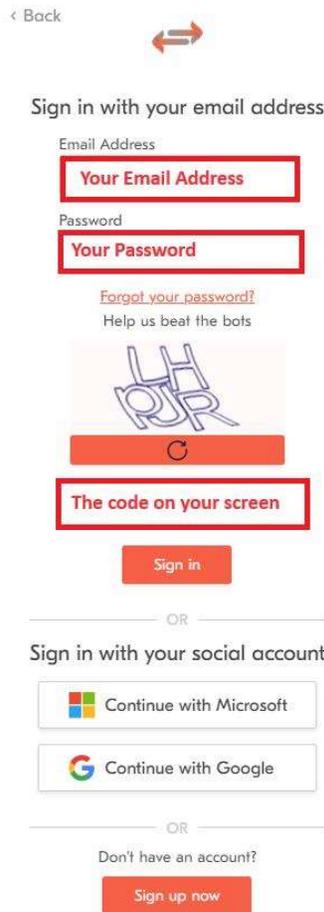
Email 2-Step Verification

Step 1: You need to log in with the account you just created.

Choose Email Login if you created the account with an email address or Social login to log in with your third-party identity provider such as Google or Microsoft.

Email Login:

Enter your email address, password, and the characters displayed on the screen, then click Sign Up

A screenshot of the Bolder email login interface. At the top left is a "< Back" link. In the center is a red double-headed arrow icon. Below this is the heading "Sign in with your email address". The form contains three input fields: "Email Address" with a red box around the placeholder text "Your Email Address", "Password" with a red box around the placeholder text "Your Password", and a CAPTCHA field with a red box around the placeholder text "The code on your screen". The CAPTCHA field shows a grid of letters and a red "X" icon. Below the CAPTCHA is a red "Sign in" button. A horizontal line with "OR" in the center separates this from the "Sign in with your social account" section. This section has two buttons: "Continue with Microsoft" and "Continue with Google". Another horizontal line with "OR" in the center follows. Below it is the text "Don't have an account?" and a red "Sign up now" button.

Social Login:

Choose the Microsoft or Google account you want to sign in with and click on the appropriate option. Then, follow the steps according to your Microsoft or Google account settings.

< Back



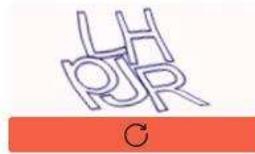
Sign in with your email address

Email Address

Password

[Forgot your password?](#)

Help us beat the bots



Sign in

OR

Sign in with your social account

 Continue with Microsoft

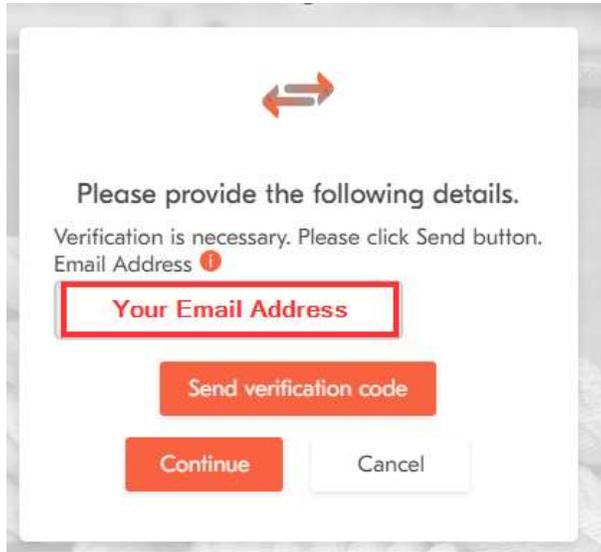
 Continue with Google

OR

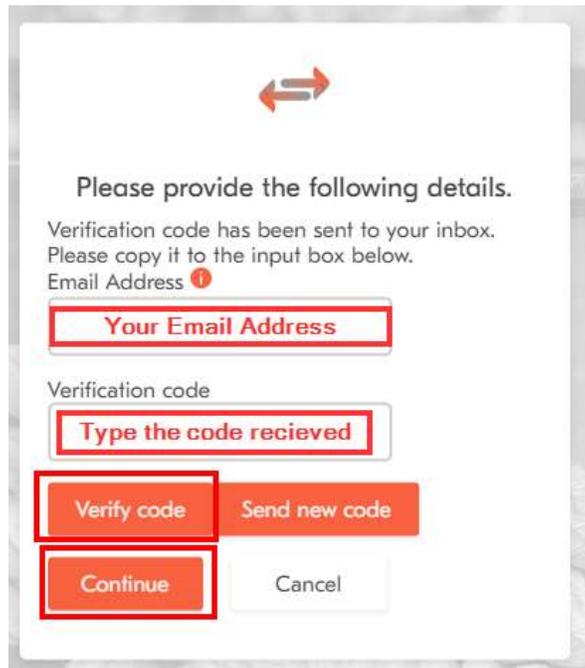
Don't have an account?

Sign up now

Step 2: Click Send Verification Code. An email verification code will be sent to your inbox.



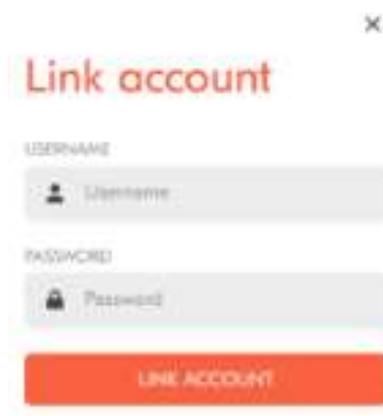
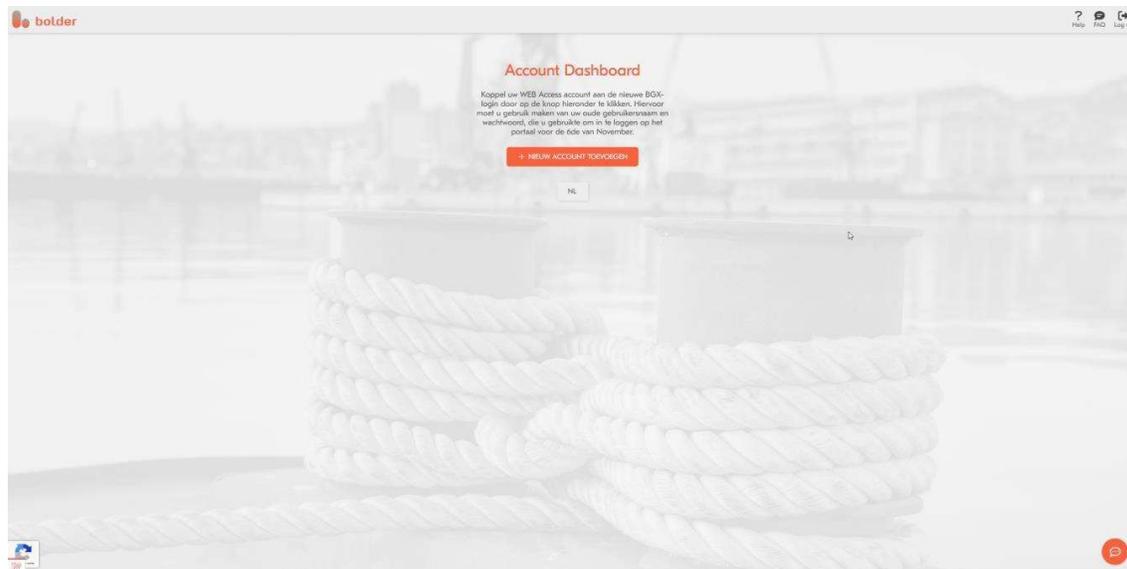
Step 3: Enter the received verification code and click verify.



Step 4: Link your old login to your new login at Bolder Group Exchange (BGX). Click here to follow the pairing guide. This step does not apply if you are new to our online platform and therefore do not have an old login available. Your account will be available on your "Account Dashboard" within 30 minutes if you have followed all steps correctly.

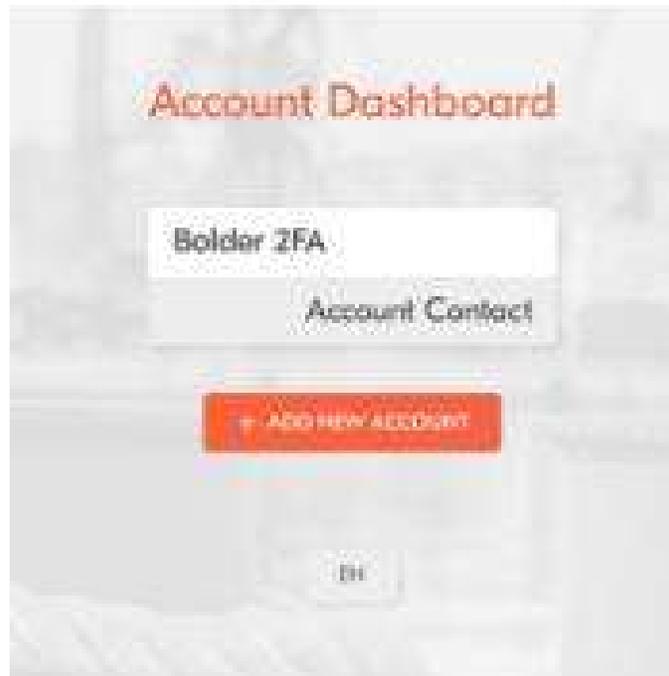
Link your old account to your new Bolder (BGX) account

Step 1: Click on 'Add New Account' to link your old login from before November 6, 2023, to your new Bolder (BGX) account for a one-time connection. Please note that the old login cannot be linked to multiple Bolder (BGX) accounts. Then click on 'Link Account'.



The screenshot shows a modal window titled "Link account" with a close button (X) in the top right corner. The form contains two input fields: "USERNAME" with a user icon and "PASSWORD" with a lock icon. Below the fields is a red button labeled "LINK ACCOUNT".

Step 2: Enter your old login details from before November 6, 2023 (username and password) and select 'Link Account', after which you will have access to your account information. If you encounter any issues linking your account, follow Step 3.



Step 3: If you are still experiencing issues with linking your old login/account, please contact your local Bolder representative.